

STSC Privacy Policy

For the purposes of the General Data Protection Regulation ("GDPR") and UK data protection laws, the controller is Stourport Tennis & Squash Club ("STSC").

About this document

This privacy policy sets out the way we process your personal data and we've created this privacy policy to make sure you are aware of how we use your data.

How we collect your information

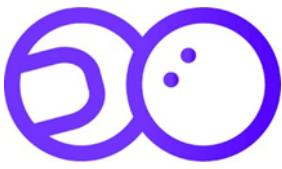
We may collect your personal data in a few limited ways, namely:

- Directly from you, when you fill in an application for membership, when you make enquiries on our website or via email, or when you interact with us during your time as a member in various other ways (for example, where you enter a competition, renew your membership, sign up for a course or lessons);
- From someone else who has applied for membership on your behalf (for example a family member or your coach who has provided us with your contact details for that purpose);
- From the LTA (for example, where the LTA passes on your details to us in connection with a complaint or query you have raised about our Venue).
- From Squash England (for example, where Squash England passes on your details to us in connection with a complaint or query you have raised about our Venue).

The types of information we collect

We may collect the following types of personal data about you:

- Contact and communications information, including your contact details (including email address(es), telephone numbers and postal address(es) and records of communications and interactions we have had with you);
- Information required for managing your membership which will include; your name, date of birth, gender, email address, address, telephone number(s), DBS checks, names of the affiliated clubs that you are a member of and details of any coaching or officiating licences you hold .



How we use personal data

Personal data provided to us will be used for the purposes set out at the time of collection and, where relevant, in accordance with any preferences you express.

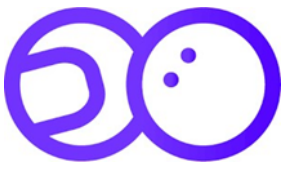
More generally, we will use your personal data for the following purposes:

- Membership and club management
 - Processing of membership forms and payments
 - Share data with committee members to provide information about club activities, membership renewals
 - Publishing of league and tournament results
 - Electronic club records (all members) and website management (committee and members contributing to club functions)
 - Fulfilment of merchandise or other club orders
 - Administering team training sessions and club tournaments
- Club communications
 - Sending you STSC news via email
 - Sending you details of STSC events (sporting and social)
 - Training and competition entry

Your personal data will not be shared with any other third party without your explicit consent. Our current policy is not to share any personal data with third parties other than outlined in the purposes above which are directly related to your membership and participation in tennis & squash events, so we have therefore not collected consent to share personal data from the wider membership.

Where we wish to use your image during the attendance or participation in club events for the purposes of promoting the club on the club website, social media, the internet or traditional news outlets, we will seek explicit consent which can be removed by contacting the club officials listed below.

Your personal data will be removed after 3 years if you do not renew your annual membership.



Your rights

Under certain circumstances, by law you have the right to:

Request access to your personal data (commonly known as a “data subject access request”). This enables you to receive a copy of the personal data we hold about you and to check that we are lawfully processing it.

Request correction of the personal data that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected.

Request erasure of your personal data. This enables you to ask us to delete or remove personal data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal data where you have exercised your right to object to processing (see below).

Object to processing of your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal data for direct marketing purposes.

Request the restriction of processing of your personal data. This enables you to ask us to suspend the processing of personal data about you, for example if you want us to establish its accuracy or the reason for processing it. You can also withdraw your consent, where this is the basis for our processing your data (without affecting the lawfulness of our previous processing based on consent).

Request the transfer of your personal data to another party.

Please note that the above rights are not absolute, and we may be entitled to refuse requests where exceptions apply.

Contact and complaints

If you have any queries about this privacy policy or how we process your personal data, or if you wish to exercise any of your legal rights, you may contact the Club Chairman:

by email: info@stourport.club

in writing: Stourport on Severn Tennis & Squash, Tan Lane, Stourport-On-Severn, Worcestershire, DY13 8EU

If you are not satisfied with how we are processing your personal data, you can make a complaint to the Information Commissioner. You can find out more about your rights under applicable data protection laws from the Information Commissioner's Office website: www.ico.org.uk.